



## NEW HAMPSHIRE MANUFACTURING EXTENSION PARTNERSHIP (NH MEP)

The New Hampshire Manufacturing Extension Partnership (NH MEP) is able to leverage a vast array of public and private resources and services that are available to every manufacturing enterprise in the state. The nationwide network of MEP Centers is linked through the U.S. Department of Commerce - National Institute of Standards and Technology's Manufacturing Extension Partnership (NIST MEP), with the common goal to strengthen the global competitiveness of U.S. manufacturers.

The challenge for manufacturers today is satisfying escalating customer expectations in an increasingly volatile and competitive global market while also maintaining satisfactory profit margins. With technological change happening so rapidly many small and medium-sized manufacturers (SMMs) find it difficult to keep pace with the demands for new technologies that will enable them to remain profitably competitive. NH MEP provides affordable, innovative solutions to the problems encountered by today's manufacturing enterprise by facilitating interaction between industry, government and academia.

## ECONOMIC IMPACT

MEP Center impacts are based on clients surveyed in FY2023



**\$47.2 Million**

Total Increased/Retained Sales



**293**

Total Increased/Retained Jobs



**\$7.8 Million**

New Client Investments



**\$2.4 Million**

Cost Savings

## CONTACT US



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## THE MARKETING STRATEGIES COLLABORATIVE PROGRAM PUTS ABTECH ON A CLEARER PATH

**ABOUT ABTECH MFG. INC..** Ken Abbott started ABTech, Inc., in 1998 when a company approached him to supply them with air bearings. At first he ran the company alone, but the business grew quickly and moved into a 12,000-square-foot facility in Swanzey, New Hampshire. They outgrew that facility and in 2017 moved into a 27,000-square-foot facility in Fitzwilliam, NH. ABTech now has 29 employees and primarily serves aerospace, optics, and semiconductor markets.

**THE CHALLENGE.** “My background is mechanical engineering,” said Ken Abbott, President of ABTech, Inc. “I am not a sales person, I am not a marketing person. I really did not understand the difference between sales and marketing.” So Ken put his faith in hiring a sales manager or marketing manager that unfortunately led them down the wrong path. Even contracting with an outside marketing specialist did not reap any benefits. He continued to feel he was going in directions that did not feel right. “I decided to wake up because I know my business, I know my customers, I know what they are looking for. I just needed help getting our message out there,” said Abbott.

Around that time Ken was contacted by a representative of NH MEP, part of the MEP National Network™, who let him know about a marketing information session workshop being offered by NH MEP and presented by their 3rd party partner TribalVision, a cutting-edge digital marketing firm.

**MEP CENTER'S ROLE.** Ken attended NH MEP's marketing information session workshop and afterward was interested in learning more. This led him to sign up for NH MEP's full series of marketing training workshops, called the “Marketing Strategies Collaborative Program” and hosted by TribalVision.

The Marketing Strategies Collaborative Program is a four-part series of online workshops for small and medium sized manufacturers looking to accelerate their sales growth and compete better on the local and global stage. It was designed to develop new markets, a marketing strategy and branding materials, and to enhance the lead generation process. The training sessions consist of, first, one day of classroom training with all the participating companies; four to six companies participate together to learn and share ideas. Then, one week later, participants attend another day of classroom training, which is followed by a day of individual company training. After all the individual company training has been completed, there is a half-day debrief session with all participating companies.

**“The Marketing Strategies Collaborative Program provided by NH MEP was very informative and provided me with the basic understanding of digital marketing strategies, tools and services provided by marketing firms similar to Tribal Vision. It gave me the information I needed to bring our marketing efforts to the next level. I would highly recommend this program to other small to medium size businesses that need help with marketing.”**

-Ken Abbott, President



## RESULTS



6 new or retained jobs



\$700,000 in increased or retained sales



\$50,000 in new products



\$50,000 in new investment



\$20,000 in training

