

ISO 9001:2015 CERTIFICATION TRANSFORMS R&D COMPANY

ABOUT APPLIED RADAR, INC. Applied Radar, Inc. develops advanced radar, electronic sensing, and advanced antenna systems for the military and commercial markets. The company has a strong focus on research and development (R&D), and frequently develops commercial products out of government-funded R&D. Applications of Applied Radar's technology include airborne radar and sensing systems, ground-based radar, ship-board, and satellite systems. Its microwave system technology has numerous applications in the commercial, military, and government sectors. Based in North Kingstown, Rhode Island, Applied Radar has around 25 employees.

THE CHALLENGE. Applied Radar had a customer-driven requirement to obtain ISO 9001 certification. Company leaders wanted to meet the latest version of the standard, and called on Polaris MEP, part of the MEP National Network™, for assistance in bringing its Quality Management System (QMS) up to speed.

MEP CENTER'S ROLE. Polaris MEP began preparing Applied Radar for ISO 9001:2008 registration, working with management and non-management personnel to identify and implement improvement measures. During the initial stages of the engagement, ISO released the 9001:2015 standard, and Polaris MEP adjusted its training and facilitation methods to address the updated requirements.

Leveraging decades of QMS expertise and knowledge, the experts from Polaris MEP helped Applied Radar to make process and documentation improvements in compliance with the ISO 9001:2015 standard, now with a heavier focus on risk. They worked together to develop impacts, measures, and outcomes from project initiatives, communicating progress on a formal and regular basis. Applied Radar invested in employee training to improve workforce practices, and upgraded its information systems to support sustainability. Obtaining certification to the ISO 9001:2015 standard improved sales for the company, and Applied Radar added jobs to keep up with demand.

"Polaris MEP was instrumental in our company achieving ISO 9001:2015 certification."

-Dr. William Weedon, President and CEO

RESULTS



Sales impact: \$45,000
Jobs impact: 5



Jobs impact: 5



Investment in employee skills:
\$150,000



Investment in information
systems/software: \$20,000

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