

WVMEP SUPPORTS EAGLE MANUFACTURING TO
REINVIGORATE ISO 9001:2015 QUALITY MANAGEMENT SYSTEM

ABOUT EAGLE MANUFACTURING. Eagle Manufacturing Company based in Wellsburg, West Virginia, is a manufacturer of 750+ industrial safety and hazardous material handling products. Eagle's products serve other manufacturers, fabricators, contractors and other professionals in the industries of utilities, military, government, printing, chemical, transportation, textile, automotive, agricultural, medical, oil and gas, electrical and more. Eagle Manufacturing was acquired by Justrite® Safety Group in 2018. The Justrite® Safety Group portfolio of companies are united by a deep safety knowledge, long experience and commitment to protecting people, property and the planet. The Justrite® product line includes safety cabinets and large outdoor storage buildings, safety vessels and containers for laboratory and industrial applications, spill containment, safety showers and eye/face wash and other products that all help customers maintain safe practices.

THE CHALLENGE. Eagle Manufacturing's products are heavily integrated into the safety, health and environmental marketplace and as a result, operations are highly regulated so that only the safest and compliant products are provided. Not only are the customer base utilizing Eagle products required to effectively manage safe and environmentally responsible operations, Eagle is equally committed to operating in a safe and environmentally responsible manner with the highest quality of products. Having a certified quality management system was a priority for Eagle and due to the fast pace of the current business conditions and the revised quality standard in 2015, Eagle was seeking support to evaluate existing systems and implement an ISO 9001:2015 quality management system for their 200+ employees and 4 facilities in WV.

MEP CENTER'S ROLE. After an initial discussion with Eagle Manufacturing leadership to understand what their goals were for this project and the timeline for completion, WVMEP identified a segmented action plan to evaluate current quality management systems, propose modifications and improvements to improve documented processes, recommend process changes to evaluate risks and identify opportunities to manage the business, and create a comprehensive management system that would conform with ISO 9001:2015 requirements.

"WVMEP helped us secure approval for certification to ISO 9001:2015 through on-site assessment, training, and assistance in rewriting our quality management system policies. This is critical to the continual success of our business. We could not have done it without the tremendous efforts and resources provided by the MEP in supporting Eagle in preparation for ISO certification in a short period of time. The team was fantastic to work with, quick to respond to our questions, and promptly returned any supporting information for our approval process deadline. Their efforts will allow us to continually improve our processes to maintain our ISO certification. We highly recommend WVMEP to all manufacturing in West Virginia!"

-Scott Trimmer, Operations Engineer

RESULTS



Secured sales for **30%** of the overall customer base which requires ISO 9001 certification



Integrated a formal risk evaluation process that addresses risks and opportunities



Significantly increased engagement with leadership at the corporate level

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