

SUSTAINING CONTINUOUS IMPROVEMENT

ABOUT NATIONAL CUSTOM HOLLOW METAL DOOR (LASER LINK, INC). National Custom Hollow Metal offers an extensive range of custom-crafted stainless steel and galvaneal metal doors and frames to accommodate project planning and expedite building schedules. Whether destined for heavy-duty industrial environments, hospitals and laboratories, restaurants or storefronts, National Custom Hollow Metal doors are expertly crafted to precise tolerances and exact specifications out of materials specifically chosen to ensure superior durability, appearance and ease of operation.

THE CHALLENGE. National CHMD has experience working with lean tools and has utilized those tools in the traditional point solutions approach. The operation has experienced noticeable improvements, and positive results were achieved. The challenge, as expressed by the National CHMD team, was sustaining continuous improvement. National CHMD needs to find a way to sustain the continuous improvement as personal changes.

MEP CENTER'S ROLE. National CHMD Industries contacted AEDC-MS, part of the MEP National Network™, for a Lean Transformation strategy that would guide them to meet sales demands and lead managers to implement a continuous improvement daily process. AEDC-MS delivered Value Stream Mapping and Toyota Kata trainings to achieve the desired goals.

"AMS has been a trusted partner to my company and whenever we are in need, they are the first organization we contact."

-Chris Mathews, Owner

RESULTS



Retained **5%** of company sales that would have been lost



Added **2** and retained 4 workers



10% sales increase



Over **\$50,000** in cost savings

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