

## SUSTAINING ISO 9001:2015

**ABOUT EAGLE ALLOYS CORPORATION.** Eagle Alloys Corporation is a family-owned business and a leading supplier of high-quality metals. For over 30 years Eagle Alloys has cut, shaped and distributed essential materials to leading companies in chemical, industrial, aeronautics, manufacturing, technology companies and many more. Their sophisticated alloys and essential mainstays are used in hundreds of different applications, from the capacitors that power computers to the equipment that drive plants. Eagle Alloys Corporation's mission is to offer the highest quality materials at the most competitive pricing.

**THE CHALLENGE.** Continuing to offer the highest quality materials means Eagle Alloys must have a rigorous quality management system. Maintaining a system which conforms to the ISO 9001:2015 Standard allows the company to retain existing customers and gain new customers. Many of the industries they serve also require them to maintain a current QMS. ISO 9001 not only enables them to meet customer requirements but positions them to continuously improve their company culture and product quality, and better understand and communicate their processes. Eagle Alloys was recently scheduled for re-certification and, as in years before, requested that TN MEP resources help prepare them for their registrar audit.

**MEP CENTER'S ROLE.** TN MEP, the Tennessee MEP Center and member of the MEP National Network, consultants provided sixteen hours of on-site to perform an initial internal audit. The results of the on-site audit was a written gap analysis report of findings that were corrected before the registrar audit. As a result of the project, the company successfully maintained their certification.

**"We have had a great experience with the UT Center for Industrial Services. Everyone is extremely knowledgeable and eager to help. They have saved us a great amount of time and money with their services and we have been able to increase sales as a result"**

-Karina Mosier, Director of Quality Assurance

## RESULTS



\$1,300,000 in new sales



\$4,000,000 in retained sales



\$15,000 in workforce training for internal auditors



\$25,000 in plant investments

## CONTACT US



193 Polk Ave, Suite C  
University of Tennessee  
Center for Industrial Services  
Nashville, TN 37210



(423)741-4898



[www.cis.tennessee.edu](http://www.cis.tennessee.edu)



**Center for  
Industrial Services**  
INSTITUTE FOR  
PUBLIC SERVICE