

## QUALITY CERTIFIED

**ABOUT CRESCENT INDUSTRIES, INC.** Since 1946, Crescent Industries has provided injection molding for the medical, pharmaceutical, dental, defense, safety, electrical/electronic, aerospace and OEM/Industrial markets. With 176 employees, Crescent Industries is headquartered in New Freedom, PA.

**THE CHALLENGE.** Crescent Industries first engaged with MANTEC, part of the Pennsylvania MEP and the MEP National Network™, in 1996 on an ISO project. Since that time MANTEC has provided strategic planning, executive team development and process improvement projects. Crescent Industries recently turned to MANTEC for upgrading to the ISO 13485:2016 standard revision for medical devices.

**MEP CENTER'S ROLE.** MANTEC's expert worked with Crescent Industries to ensure the updated ISO standards were being met. These services were critical to becoming certified to the new revision of the medical device standard, which is integral to their business and sales portfolio.

Crescent Industries simultaneously worked on improving processes through Six Sigma methodologies. This included individual training as well as mentoring support for successful project completion.

In addition to the process improvement projects, another MANTEC expert worked with the executive team on a trust building series. The purpose of the group conversations was to discuss the importance of trust as it relates to the business that can have a positive impact on relationships both with co-workers and customers.

**"Crescent Industries appreciates the wide range of solutions that MANTEC provides. The ISO certification was necessary to our business. The MANTEC experts are top notch, a pleasure to work with and provide the value for Crescent Industries continued success."**

-Victor A. Gurany, Director, Quality Assurance & Compliance

## RESULTS



65-70% retained sales



\$500,000 in cost savings



20-30% lead time reduction



Implemented a "mind set" of customer service/priority and continuous improvement

## CONTACT US



One College Avenue  
Dept. 32  
Williamsport, PA 17701



(570)308-3312



[www.pamep.org](http://www.pamep.org)



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