

## PLUMB SIGNS USES CLOUD-BASED SYSTEM AND IMPACT WASHINGTON RESOURCES TO KEEP EMPLOYEES SAFE

**ABOUT PLUMB SIGNS.** Founded in 1982, Plumb Signs is a commercial sign designer, fabricator and installer based in Tacoma, Washington. With a commercial-grade sign shop and one of the largest fleets of trucks in the area, Plumb Signs leverages technology, including a cloud-based operations program, to streamline processes for improved efficiency and effectiveness.

**THE CHALLENGE.** Over the last few years, Plumb Signs shifted its operations online to a cloud-based system to improve efficiency and workflow. When the COVID-19 pandemic hit, this made it easier for designers, project managers, sales, and administrative staff to work remotely. Plumb Signs also invested in materials needed to make Social Distancing Supplies, including acrylic virus barriers (sneeze guards), specialty floor graphics and signage. The company was considered essential and followed all Washington state guidelines closely. They checked temperatures, kept logs, received N95 masks and used hand sanitizer. But as the situation evolved, Plumb Signs wondered if they were doing enough to keep employees as safe as possible. Then they heard about COVID-19 MFG Resources through Impact Washington, part of the MEP National Network™.

**MEP CENTER'S ROLE.** After a virtual workplace preparedness assessment, Impact Washington provided a comprehensive Workplace Safety Plan for COVID-19 specific to Plumb Signs that included all necessary components to keep their team and community safer. Impact Washington also updates the plan if federal or local regulations change to ensure continued compliance. Plumb Signs received posters and logs that meet Washington state requirements and guidelines on where and how to use them. Plumb Signs enhanced the logs they received from Impact Washington and initiated a digital touchless check-in system with its cloud-based technology. Each employee can check in with their supervisor and verify the log using a personal cell phone from home. The company is alerted immediately if an employee does not check in daily or reports any new COVID-19 symptoms.

"From the first interview with Impact Washington, the consultant was friendly and informative. He started by providing us with comprehensive advice about the program during an initial phone call and sending us information in many formats that were simple and easy to understand. What we learned from this experience that it can be done better with a little help from outside partners and it did not cost anything! Kudos to the team at Impact Washington for their support in helping us keep our team safer here at Plumb Signs. We are so grateful that we took advantage of this wonderful program and can now feel confident in the effectiveness of our COVID19 workplace safety program."

-Sunnie Merritt, Plumb Signs Business Development Consultant

## RESULTS



Reduced risk of infection



Improved workplace safety program



Small changes to save lives

## CONTACT US



3303 Monte Villa Parkway  
Suite 340  
Bothell, WA 98021



(425)681-6798



[www.impactwashington.org](http://www.impactwashington.org)

