

## NEW YORK SUCCESS STORY

## RAPID CURE TECHNOLOGIES ACHIEVES SUCCESS WITH ISO 9001 CERTIFICATION

ABOUT RAPID CURE TECHNOLOGIES. Rapid Cure Technologies, Inc. develops and manufactures unique resins, coatings, inks and adhesives. They specialize in formulating and supplying customized, rapid-cure chemistries and processes that save energy and space, while increasing quality and productivity. Additionally, their products and processes are more environmentally friendly and user friendly than most conventional technologies.

THE CHALLENGE. As Rapid Cure Technologies continues to increase their customer base to include larger globally reaching customers such as GE, ConEd, Eaton, and several large oil and gas suppliers, they have found that ISO certification is a highly sought-after accreditation. Rapid Cure Technologies reached out to TDO, part of the New York MEP and the MEP National Network™, to request support for becoming ISO 9001 certified in the most cost effective and efficient manner possible.

MEP CENTER'S ROLE. TDO assisted Rapid Cure Technologies with creation of a Quality Manual and guidance towards ensuring all necessary policies, procedures and practices were in place. TDO trained several members of the Rapid Cure Technologies team to be Internal Auditors and led them through an Internal Audit which is a requirement to achieve certification. TDO was also able to help by coordinating the ISO 9001 Certification Audit through a local Registrar and secured grant funding through National Grid to help support the costs of the entire project.

"Rapid Cure Technologies successfully achieved ISO 9001 Certification and as a result is now able to serve a broader customer market. Achieving ISO certification has also led to an improved internal Quality Management System with stronger communication and tighter controls of raw materials, finished products and corresponding documentation.

We are very appreciative of TDO's assistance and National Grid's funding for this critical project. Thank you again for your support."

-Tim Shaughnessy, President / CEO

## **RESULTS**



2 created or retained jobs



\$210,000 in new investment



\$80,000 in new or retained sales

## **CONTACT US**



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