

PASSED WITH FLYING COLORS

ABOUT INTERNATIONAL CHEMTEX CORP. International Chemtex Corporation is an ISO 9001:2015 certified water treatment equipment manufacturer headquartered in Lakeville, Minnesota. Chemtex is dedicated to helping customers maintain clean and efficient heating, cooling, wastewater and process systems for mechanical companies. Founded in 1978, Chemtex is a family-owned company that has grown to 45 employees and has sales and service locations in 35 states and Puerto Rico.

THE CHALLENGE. International Chemtex Corp. found themselves in a position to "reboot" their organization's ISO 9001:2015 framework because of key staff turnover and growth within the company. Leadership felt that the operational utility of the ISO system wasn't being embraced across the organization. They also had a recertification audit on the horizon, so it was a good time to reinvest in their company's certification.

MEP CENTER'S ROLE. Enterprise Minnesota, part of the MEP National Network™, provided a refresher training on International Chemtex Corps. ISO 9001:2015 internal audit and business management review process. This involved a deeper dive into key process performance, and top management's level of engagement in the review of the business management process.

"Enterprise Minnesota provided us the tools to easily manage our quality management system - especially our management review process. It saved time resources and a lot of stress! We passed our recertification audit with flying colors!"

-Susie Scott, CSR/Quality Systems Manager

RESULTS



\$22,000 in cost savings



\$15,000 in new investment



\$5,000 in culture

CONTACT US



2100 Summer Street
Suite 150
Minneapolis, MN 55413



(612)373-2900



www.enterpriseminnesota.org

