

## BEAUTIFUL CHANGES AT JACK'S ORNAMENTAL IRON

**ABOUT JACK'S ORNAMENTAL IRON.** Jack's Ornamental Iron has been crafting beautiful metal works for over 25 years. They are trusted and recommended throughout the state because of their exceptional quality and customer service. The company is headquartered in Salt Lake City, Utah, with approximately 25 employees. The Jack's Ornamental team is dedicated to creating quality, on-time products, and complete customer satisfaction. For a trusted, reliable, and quality partner, Jack's Ornamental is your source for success.

**THE CHALLENGE.** Jack's Ornamental Iron is very employee conscious and remains focused on the ever enhanced and improved employee experience. Company leadership desired to find a way to make their employees feel good about where they worked and give them an environment they can be proud of. They were also looking for ways to optimize processes and efficiencies in the work they were doing. Because of this desire, Jack's Ornamental Iron opted to have iMPact Utah, a sub-recipient of the Utah-MEP and part of the MEP National Network™, help implement a 5S program that would provide them with the needed skills to get the company headed in the right direction.

**MEP CENTER'S ROLE.** To have their employees trained and coached to better understand the 5S system and how implementing its principles will increase productivity and optimize processes. iMPact Utah embarked on a 4-month partnership with Jack's Ornamental Iron to conduct their onsite 5S training with a select group of 10 employees who would become the company champions of the 5S program. Training sessions were conducted onsite with the Jacks team once a week for four hours a session over 12 weeks.

"The 5S training was an amazing experience for our team! Having been involved in multiple pieces of training in my career, I can easily say this was amazing training. Not only was it very specific for our needs it was engaging for our entire employee base and benefits that came because of this experience have been innumerable. After several months, our team continues to refer to and rely on the concepts that were learned in this training. This is something we plan to work on for years to come! We see the value of this daily and It's rare that a week goes by that we don't get outside validation from suppliers and customers who see what we've done and are amazed at the changes!"

-Greg Schow, CEO

## RESULTS



Estimated savings of \$150/day or about \$39,000/year in increased efficiency



A new investment of \$500,000 for plant/equipment was done because of the increase in space



Decrease inventory cost by discarding old products, estimated savings \$10,000



Freed up 50% of space for loading and unloading of products

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