

IDEAL STEEL INCREASES JOBS AND SALES FOLLOWING SCMEP'S ISO 9001 INTERNAL AUDITING SERVICES

ABOUT IDEAL STEEL INC. Ideal Steel, located in Seneca, South Carolina, provides in-house forming, beveling, CNC machining, reverse engineering, flattening, straightening, and finishing capabilities. Beginning in Eugene, Oregon, in 1987, Ideal Steel specialized in custom flame cutting with unmatched customer service and quality. Three generations later their focus on customer service and producing the highest quality products remains unchanged. With four locations across the US and a fleet of trucks, the company is ready to provide superior quality parts their customers need and the outstanding service they deserve.

THE CHALLENGE. The company was looking for a resource to deliver ISO 9001 internal auditing services. The audits would provide compliance analysis and guidance on needs and changes required to maintain ISO accreditation. This was important to sustain high quality processes and finished parts.

MEP CENTER'S ROLE. SCMEP, part of the MEP National Network™, was able to provide Ideal Steel with the resources necessary to deliver ISO 9001 internal auditing services. The services consisted of reviewing the QMS procedures and current processes, conducting an internal audit, and conducting a full management review. The company is an ISO 9001-compliant facility complete with an in-house quality lab.

"SCMEP has been a great asset and very helpful with any questions or concerns we have had."

-Randy Deweese, Plant Manager

RESULTS



\$960,000 in increased sales



\$235,000 in new investment



\$79,000 in cost savings



10 jobs created

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