

## STEINERZ IS A SMALL TOWN METAL CUTTING AND FAB SHOP WITH BIG-TIME ISO CAPABILITIES

**ABOUT STEINERZ LLC.** Located in the central Missouri town of High Point, SteinerZ LLC specializes in CNC laser cutting, robotic welding, CNC metal forming and metal fabrication. They also offer CAD drawing services to assist customers with product design and specifications. Since it started in 2010, SteinerZ has invested heavily in state-of-the-art equipment and in its people, ensuring they have the skills training and operational support they need to be master craftsmen. SteinerZ boasts an impressive equipment list, with laser cutting and robotic welding capabilities. The combination of advanced technology and their commitment to developing highly skilled people has made SteinerZ a highly successful, top-quality metal shop, recognized for taking on and overcoming challenges other companies can't handle.

**THE CHALLENGE.** Always on the lookout for ways to do things better and faster, SteinerZ needed to standardize their production processes to streamline their operation from the shop floor to the top floor. They wanted to implement the ISO 9001: 2015 standard for two reasons - to strengthen their company culture with a structured system for production, and to open the door for opportunities requiring ISO certification. SteinerZ shop floor is always busy, so they knew they needed to find a top-quality resource to help them implement ISO 9001 and gain their certification. They reached out to Missouri Enterprise, part of the MEP National Network™, for help.

**MEP CENTER'S ROLE.** Missouri Enterprise brought in one their knowledgeable and experienced ISO 9001: 2015 project managers to assist SteinerZ on their ISO journey. The project commenced with a thorough assessment of their current processes, including direct engagement with everyone at the company to examine each person's role and listen to their input on the current system's strengths and weaknesses. With solid baseline information on the existing state of SteinerZ's operations, the process of change began. Missouri Enterprise and the SteinerZ team developed written documentation of production processes to ensure everyone was on the same page and understood the process. Periodic meetings were kept short and efficient, and the project moved along at a pace SteinerZ was comfortable with. Changes were focused on making positive improvements that would streamline efficiency and enhance production, while at the same time making individual roles less stressful. As a result of working with Missouri Enterprise, and because of the great team of people at SteinerZ, they achieved their ISO 9001: 2015 certification on the first try.

**"Missouri Enterprise's ISO project manager really knows his stuff, and I was amazed that at the end of the day, with all the disruption and change projects like this can bring, everyone here still really likes him (chuckles). With our ISO 9001:2015 certification in place, our operations are far more efficient, our company culture and teamwork is stronger, and we can do more with less stress. Missouri Enterprise kept their word, did what they promised and exceeded our expectations."**

-Titus SteinerZ, Owner

## RESULTS



\$70,000 in new investment



\$10,000 in cost savings



\$3,000 in training

## CONTACT US



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