

EMERSON DESIGNS JOURNEY TO CYBERSECURITY COMPLIANCE EASED BY MEP

ABOUT EMERSON DESIGN LLC. Emerson Design advances clients who advance society. Emerson assists their clients by engineering beautiful, strategic, cost effective, and highly sustainable spaces, buildings, and master plans. Headquartered in Cincinnati, Ohio, Emerson has assembled a diverse and rich team made up of 25+ subject matter experts that represent the best in architecture, planning, interior design, structural engineering, and sustainability.

THE CHALLENGE. Emerson Design's leadership team is very customer-focused and because of that dedication and the amount of government entities Emerson serves, its IT team proactively sought to become cybersecurity compliant based on the current DFARS language and NIST SP 800-171 security framework. In addition, Emerson wanted to work toward compliance remediation in anticipation of the upcoming CMMC Level III requirements. Emerson's team did not have the knowledge, time, or capacity to complete its assessment, data classification, remediation, documentation, and internal training; so it sought a collaborative partner that had experience helping with assessments, testing, remediation, policy writing, and training. Emerson turned to TechSolve, part of the Ohio MEP and the MEP National Network™.

MEP CENTER'S ROLE. TechSolve's cybersecurity team completed a cybersecurity assessment, testing, remediation, data classification, policy writing, and documentation of the entire organization's cybersecurity process in order to assist Emerson Design to be in compliance with the current DFARS language and report its cybersecurity compliance score, based on the Interim Rule, according to DFARS 252.204-7012 and the NIST 800-171 security framework. TechSolve additionally delivered cybersecurity and IT training in order to prepare them for future CMMC compliance. Topics in the training included secure data handling; insider threat; social engineering; email and social media; identity and access management; clean desk, clear screen; and Emerson cybersecurity and IT policies.

"I would like to take a moment to thank TechSolve for being so instrumental in guiding Emerson Design in becoming NIST 800-171 and CMMC compliant. When we initially started the process with TechSolve, the whole notion of obtaining this goal seemed pretty overwhelming. Nick, Glen and Serge were very professional and knowledgeable about what needed to be done. Serge's attention to detail is second to none. He did an excellent job keeping us in the loop with changes and updates. I can honestly say that I don't know how we would've been able to do this without Serge and TechSolve. I feel like the level of commitment to the project and the resulting documentation would not have been matched if we received the service elsewhere."

-Bryant Cherry, IT Manager

RESULTS



\$3,000,000 in increased or retained sales



\$200,000 in cost savings



\$200,000 in cost avoidance



\$165,000 in new investment



12 created or retained jobs

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