

## SUCCESS STORY

## **CONTINUING TRAINING IN DIFFICULT TIMES**

ABOUT DETROIT DIESEL REMANUFACTURING-EAST, INC. Detroit Diesel Remanufacturing-East, Inc. is located in Byesville, OH, United States and is part of the Machinery Manufacturing Industry. Detroit Diesel Remanufacturing-East, Inc. has 500 total employees across all of its locations and generates \$117.25 million in sales (USD). They are a division of Daimler Trucks North America, who is a division of Daimler AG (Mercedes). Remanufacturing plant for on and off-highway power systems, electronics, fuel systems and diesel aftertreatment devices.

**THE CHALLENGE.** Detroit Diesel needed assistance in fulfilling their annual goal of training for management. However, due to COVID-19 restrictions, as well as cutting their training budget due to loses in revenue, continuing annual training was a difficult tasks. They were looking to provide training for several dozen employees at a low cost and in a safe and healthy environment.

MEP CENTER'S ROLE. The Ohio State University South Centers MEP, part of the Ohio MEP and the MEP National Network™, was able to provide a one day Leadership Training virtually. Providing the training virtually helped keep the cost low and avoided putting anyone, including the trainer, in a high risk or high exposure situation. Although webinars and virtual events were nothing new, completing a specific training that was needed and sought after by a company was a new endeavor for both parties.

"The OSU South Centers MEP staff and the trainer they provided was very knowledgeable, patient, and understanding of our situation. They were very creative in finding a solution to our problem. I would recommend any manufacturer take the time to work with them and to take advantage of their assistance."

-Holly Osborn, HR Manager

## **RESULTS**



Leadership training was valuable to management and decision makers



Changed approach to training and training methods

## **CONTACT US**



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Manufacturing Extension Partnership