

## VETTED TECH ACHIEVES SUCCESS WITH AS9100/ISO9001 CERTIFICATIONS AND LEAN/PROCESS MANAGEMENT SOFTWARE IMPLEMENTATION

**ABOUT VETTED TECH INC.** Vetted Tech Inc. is an additive manufacturer in Syracuse, New York, striving to consistently provide their customers with the most advanced 3D-printed parts possible. Their state-of-the-art equipment provides tight tolerance parts virtually ready for installation in various materials. While their forté is taking a customer's drawing from concept to finished prototype, they can also provide small batch production runs to meet demanding schedules.

**THE CHALLENGE.** As Vetted Tech plotted its growth opportunities, the lack of formal AS9100/ISO9001 certification was an inhibiting factor in their target markets. In addition, an opportunity was identified to implement lean/process management software to further improve efficiencies and capabilities in support of the predicted growth. A plan was conceived to implement lean/process management software and adopt a formal AS9100/ISO9001 Quality Management System (QMS). Vetted Tech contacted Central New York Technology Development Organization (CNYTDO), part of the New York MEP and the MEP National Network™, for support.

**MEP CENTER'S ROLE.** CNYTDO assisted Vetted Tech with all facets of the project, including training individuals across the entire facility in AS9100/ISO9001 and assisting in the adoption of new supporting QMS procedures and policies. Vetted Tech and CNYTDO implemented lean/process management software to fully initiate the changes. The AS9100/ISO9001 transition included internal auditor training as well as a full QMS overhaul and establishment of a quality manual and top-level procedure manual. This project resulted in increased efficiencies and savings for Vetted Tech.

"From day one, TDO has been a tremendous partner for our business. Starting a company in late 2019 and running head long into the Covid crisis was a real challenge, but TDO was there to help us every step of the way from the initial facilities layout to the exceptional coaching and training related to our AS9100D QMS. Combine their tremendous support with the guidance and mentoring for obtaining grant funding that was critical to our growth and customer satisfaction, and we know that TDO is truly a committed team member for Vetted Tech Inc. They are our first call when we are exploring growth options or business process optimization."

-Michael Mowins, President/Principal

## RESULTS



2 created or retained jobs



10% increase in productivity



10% increase in sales



1 new market, aerospace



Sustainable business model

## CONTACT US



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