

SUCCESS STORY

SECONDARY SOLUTIONS INCREASES AND RETAINS JOBS FOLLOWING SCMEP'S INTERNAL AUDIT SUPPORT

ABOUT SECONDARY SOLUTIONS INC. Secondary Solutions, located in Spartanburg, South Carolina, is an integral part of the production process - from Fortune 500 companies to independent manufacturers. Their specialty lies in correcting malfunctions and mislabeling, salvaging the dented and damaged, as well as putting things together the right way to ensure their customers get the product they were promised. The female-owned company has been in business for over 20 years and can assist with packaging, inspection, light assembly, and machining.

THE CHALLENGE. Secondary Solutions works for several automotive suppliers. Most of these suppliers are IATF certified and require their suppliers to be ISO certified. The company's CEO also wanted to ensure Secondary Solutions was as effective as possible as a business management system.

MEP CENTER'S ROLE. SCMEP, part of the MEP National Network™, was able to provide internal audit support for Secondary Solutions' ISO 9001:2015 registration/surveillance audit. ISO Certification also helps the Secondary Solutions CEO gain control over their business management system and firm up business processes.

"I highly recommend SCMEP and the individuals within the organization. They are very knowledgeable and bring value to my company and the state of South Carolina."

-Tina Stevens, CEO

RESULTS



87 jobs retained



35 jobs created

CONTACT US



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