

EAGLE METALCRAFT ACHIEVES SUCCESS WITH ISO9001 QUALITY MANAGEMENT SYSTEM IMPLEMENTATION

ABOUT EAGLE METALCRAFT INC. Founded in 1953 as Eagle Manufacturing Company, they began primarily as a welding shop. As capabilities grew the building had to grow with it. Jack Helmer and his sons developed Eagle Metalcraft into what is today. Over the years, Eagle Metalcraft added state-of-the-art capital equipment to improve quality and productivity. In 2022, a veteran-owned company, Bower Industries Inc., acquired Eagle Metalcraft and strives to carry on their legacy of quality work in sheet metal, machining, welding, powder coating, and finishing artwork. Eagle Metalcraft strives to maintain our “old world craftsmanship,” reputation, and shine as a premiere sheet metal fabricator, CNC machining, and turning company with unequaled quality and delivery. Whether you are in the Northeast or anywhere in the United States, we look forward to teaming with you to produce the highest quality precision metal products.

THE CHALLENGE. As Eagle Metalcraft experienced growth, the lack of formal ISO9001 certification was inhibiting even greater growth within target markets. In an effort to drive greater competitiveness, a plan was implemented to transition to and formally adopt ISO9001 standards. The plan was supported by Central New York Technology Development Organization (CNYTDO), part of the New York MEP and the MEP National Network™.

MEP CENTER'S ROLE. Individuals across the entire facility were trained in ISO9001 requirements and methodologies. The ISO9001 transition included internal auditor training as well as a full quality management system overhaul and establishment of a Quality Manual and Top-Level Procedure Manual. By developing a workforce knowledgeable in and adherent to ISO9001 standards, Eagle Metalcraft was able to realize the growth potential of ISO9001.

"Eagle Metalcraft sincerely appreciates the excellent and unwavering support from CNYTDO as well as National Grid for its manufacturing productivity program funding. We look forward to future collaboration as we continue to grow!"

-Michael Bower, Owner/CEO

RESULTS



25% retained sales



10-15% increase in new sales/markets



Quality-focused culture



Long-term sustainability in the precision machining market

CONTACT US



625 Broadway
ESD, Division of Science,
Technology & Innovation
(NYSTAR)
Albany, NY 12245



(518)292-5347



www.esd.ny.gov/nystar/nymep.asp



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