

ACEMCO INC.: TECHNICAL TRAINING SUPPORTS CONTINUOUS AND CULTURE IMPROVEMENT JOURNEY

ABOUT ACEMCO INC. ACEMCO Incorporated is a metal solutions company manufacturing high-quality metal stamped components, welded assemblies, and value-added product solutions for the automotive and non-automotive industries. ACEMCO is a privately-held company currently employing 175 associates in Spring Lake, Michigan.

THE CHALLENGE. In 2020, ACEMCO's leadership began to reevaluate the organization's vision and mission. As part of that process, they needed to improve company culture. To accomplish this, they knew formal technical training would be a critical component in this process. With the connections that ACEMCO had, they applied for grant funding through the State of Michigan to support their continuous and culture improvement journey. Through the grant funding process, they were introduced to Michigan Manufacturing Technology Center (MMTC), part of the MEP National Network™.

MEP CENTER'S ROLE. To improve company culture, ACEMCO wanted all associates, regardless of title, to undergo the same training to ensure continuity within the organization. Over the last several years, MMTC connected ACEMCO to partners that offered technical training courses like Six Sigma Green Belt, Master Supervision, Internal Auditing, and others, which aligned with the strategic foundational vision to foster cultural change. The results improved not only associate morale, but also the ability to work together towards a common goal of providing outstanding internal and external customer service.

"ACEMCO continues to be impressed with the level of skilled talent and dedicated support provided by the MMTC and The Right Place teams. The cohesive partnership between ACEMCO and MMTC fosters an environment of leadership that focuses on a strategic business vision, and more importantly, strengthens our internal competency through associate training that provides the tools needed to manage the ever-changing demands within the workplace."

-James Rosenburg, Vice President of Operations

RESULTS



16% increase in capital equipment utilization over a two-year period



Turnover has remained below 5% over the three years



On track to document a 50% increase in continuous improvement projects

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