

TAKKION (RENEW ENERGY)

ABOUT RENEW ENERGY. TAKKION is a premier independent service provider of logistics, O&M, and technical repair and remanufacturing services to the renewable energy industry. Based in Sioux Falls, South Dakota, with the industry's largest network of people and assets across North America, TAKKION is uniquely positioned to support and optimize the growth and lifecycle of renewable energy. Their brands, TP&L, GSS, RENEW, and AIRWAY, work together seamlessly to deliver quality, performance, and efficiency for their customers. They live by their core values of safety, integrity, transparency, and putting their people & customers first.

THE CHALLENGE. In late 2021, Renew Energy (now branded as a division of TAKKION) reached out to SD Manufacturing & Technology Solutions (SDMTS), part of the MEP National Network™, to help them prepare for and audit to be certified to the ISO 9001 standard. Successfully achieving/maintaining these standards was critical to Renew's ability to demonstrate to its clients its ongoing to commitment to quality.

MEP CENTER'S ROLE. Over the next several months, Renew worked with Brad Fischer, a business advisor for SDMTS. With Brad's nearly 30 years of experience in manufacturing, he was able to assist Renew on the creation of manuals, procedures, and work instructions that would prepare them for certification to the ISO 9001 standard.

"Brad at SD Manufacturing & Technology Solutions provided a great framework to help us become ISO certified. He was always open to our suggestions and requests and was really easy to work with. Since being certified, we have had quite the decrease in warranty claims, which I believe comes from having a better structured quality management system."

-Paul Terwee, Remanufacturing QC Manager

RESULTS



10 created or retained jobs



\$1,000,000 in new or retained sales



\$250,000 in cost savings



\$130,000 in workforce practices and new equipment



ISO certification has changed the culture to one of compliance rather than reactionary

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