

SUSTAINING ISO QUALITY COMPLIANCE

ABOUT SEPAX TECHNOLOGIES, INC. Since 2002, Sepax Technologies, a Delaware US-based company, has been providing cutting-edge products and services for liquid chromatography (LC). Sepax specializes in the development and manufacture of LC analytical, preparative and process separation & purification columns, bulk resins and systems in a wide range of modalities, such as SEC, IEX, HIC, Affinity, and RP. Sepax also provides LC services, including analytical testing, method optimization, purification, custom resin development, and ligand immobilization.

Certified to ISO 9001:2015 standards, Sepax focuses on customer & market needs, and is continuing to expand its presence and supply chain around the globe in three business platforms: analytical chromatography, industrial purification and medical diagnostics.

THE CHALLENGE. Sepax Technologies is an ISO9001:2015 Certified company, who previously utilized Delaware MEP (DE MEP), part of the MEP National Network™, in 2016 to help prepare for compliance to the current standard. In 2024, Sepax Technologies needed to upskill their incumbent workers to support the maintenance of their ISO9001:2015 Certification through developing internal auditors and turned to trusted advisor DEMEP again.

MEP CENTER'S ROLE. A DEMEP public training event upskilled seven members of the Sepax team to become internal quality auditors.

"We have utilized DEMEP's training offerings for both understanding the ISO 9001-2015 standard as well as developing our Internal Auditors. Not only has Sepax benefitted from a more robust and competent QMS team, but our skills, knowledge, and training have been observed and noted on the record by external auditing teams. This level of competency would not have been possible through in-house development alone. We are grateful to have DEMEP as a trusted partner as we look to maintain and continually improve our quality management system."

-Ryan Pringle, Sr. Quality Manager

RESULTS



7 staff members upskilled



ISO certification is required to maintain over **75%** of business



Received commendation from the external auditor in his report during ISO **9001** audit

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